

Networked teams & agile leadership role, psychology & no fear of change management, new authority & relevance for executives

HIEROR WITHOUT HIEROR WITHOUT ARCHY

THE END OF A SUCCESS STORY

Simone Janson (ed.



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Leading without Hierarchy - the End of a Success Story

Networked teams & agile leadership role, psychology & no fear of change management, new authority & relevance for executives

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Appendix: Tips and Prompts for using the AI Extensions

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Introduction: Information, Experiences of Success, Inspiration - you'll find all that in this Book

Dear readers,

glad we could convince you of the 4th, significantly extended edition, like thousands of readers before. Because this book makes your success tangible: In the following pages, you will not only encounter expert knowledge, but also a wealth of practical tools and resources that can help you achieve your goals and realize your full potential.

Achieve Goals Interactively: Awards, Press Reviews, Customer Feedback

For its interactive concept, the publisher was not only awarded the Global Business Award as Publisher of the Year by Corporate Vision Magazine and supported by the Minister of State for Culture and Media of the Federal Republic of Germany, but also repeatedly recognized in renowned media such as **ZEIT**, **Süddeutsche**, **personalmagazin**, or the special magazine **Personalführung**. For example, the **FAZ**, one of the most influential Newspapers in Germany, attests to us "good actionable tips" and customers like the **Press and Information Office of the German Federal Government** are enthusiastic. You can find many more reviews as well as information on free review copies at https://best-of-hr.com/press/.

Renowned experts from various fields - overview in the table of contents - have compiled their expertise and experiences to provide you with valuable insights and advice, practical and condensed. As a reader, you will also receive working materials as part of your book purchase, which you can download for free at https://best-of-hr.com/academy/. In addition, workbooks are available to help you reflect on the inspirations from this book.

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Your Benefit in concrete Terms: Content, Organization and Structure of the Book

Briefly and concretely this is your benefit from this book: You support certified climate protection projects, quickly receive compact information and checklists from experts as well as access to AI extensions and the possibility to individually live your inspirations as an experience. Because our view of leadership must and will change significantly in the coming years: The hierarchical top-down model still dominates our thinking and acting. But what was still highly efficient yesterday is not useful in the complex, dynamic VUCA world of tomorrow, because bosses as individual decision-makers no longer have the knowledge to make the right decisions. Successful companies must work flexibly, agile and networked in the future - keyword holocratic leadership. Only then can they master the challenges of digitization, efficiently analyze and process the immense data streams. The leadership skills in tomorrow's companies will therefore lie in networked teams rather than in individuals and will be subject to constant change.

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Hierarchies in the change process thanks to Twitter & Co: like a bitter pill

// By Simone Janson

Companies have always had many reservations about social media: their main fear is the lack of controllability of their employees. But the managers will have to swallow the pill, because the new forms of communication break up old hierarchies and structures.

The fears of business

Understandably, a company also has to pay more attention to legal requirements such as a legal notice, data protection regulations or liability issues than individuals. In addition to legal concerns and security issues, companies fear above all the lack of control over what their employees are doing.

These are fears that are slow to break out and that go much further in some companies: In many places, firewalls are used to prevent employees from using social media services such as Twitter at all because they do not want to waste valuable working time.

Control prevents information flow!

Apart from the fact that these regulations can be easily circumvented with smartphones - unless you also carry out bag checks - companies naturally cut themselves off from the flow of information on the Internet. And from that growing group of professionals of the digital-native generation, for whom social media simply belong - as a working tool. Because Twitter enables a much faster exchange of information than, for example eMails and is not limited to only sender and receiver. In addition, tweeting is spontaneous - this is exactly what makes the communication so authentic.

It is clear that this open communication behavior bites among peers with the hierarchical control and instruction structures of traditional companies. Because in many companies, the blessing from above must be obtained for every message that is given outside. Even if, of course, hastily tweeted internals could influence the share price or justify liability claims of third parties: it would be better to specify clearly defined regulations, which may be tweeted and what not, and then let the employees act on their own responsibility. However, trust is needed here. In contrast, control anger and protracted release processes virtually prevent Twitter in companies. Because real live communication can not work that way, of course!

Example: Daimler

The strategy of Daimler was an example of good approaches, which, however, did not yet represent an optimal solution: The group regularly tweets news from the company on a news channel, but does not entirely engage in dialogue with its followers. There is also a second account, on which three employees regularly tweet to live events and also respond to inquiries.

The reason for the division into two was certainly that a handful of employees at an international corporation cannot answer all questions about the entire company immediately - on the one hand for reasons of clarity, but on the other hand also because they are not allowed to freely disclose all information. Therefore, you are limited to a certain area and a manageable number of followers. The efforts also appreciate this: The interest in the dialogue channel is far greater than in the pure company news. For Uwe Knaus, who launched the first corporate blog for a DAX company at Daimler two years ago, social media and Twitter also offer other advantages.

Krisenkommunikation via Twitter

In an interview that appeared on a blog a few months ago, he said: "My personal opinion is that the 'social' in social media does not stand for social, non-profit or even charitable. Rather, it means the diverse conversations that take place in a network and are not always easy to locate. This development requires professional listening - some call it monitoring.

Now that I know where and how people are talking about my company or my brands, social media offers me numerous opportunities to participate in these discussions." One possibility that the company made use of recently when Daimler was in the media pillory because the company takes blood samples from applicants. Daimler responded to the many critical inquiries with a blog post, which was published on Twitter, among other things. The crisis communication was probably not satisfactory for every critic, but the positive reactions in the social media scene showed that the company's efforts to be open were generally recognized.